Secretary Marlene H. Dortch
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

December 11, 2014
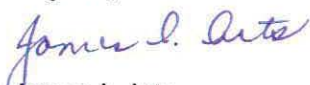
Re: PS Docket No. 07-114

Dear Secretary Dortch,

As a former chief of police, I know the importance of identifying precise locations to those who are in distress and call 911 for help. In an effort to keep up with the times and protect American lives, the FCC should implement its proposed update to the tools that our 911 operators have available. The compromise that cell phone providers have suggested is absolutely unacceptable. Without standards that allow 911 dispatchers to accurately find the location of someone calling from a cell phone, especially indoors, we will only see more frustration and lives lost.

Dispatchers work tirelessly to connect first responders with people in distress. They ease anxious callers, assess needs, and set a solution in motion. When the call comes from a landline, they instantly know where to send help, even if the caller is unable to relay their location. But if there is no landline, or a victim of violence is trying to be discreet, or any number of circumstances, they might use a cell phone. In these cases – over 70% and increasing all the time – the dispatcher often cannot determine their location.

Cell phone companies are not just standing in the way of a proposal; they are standing in the way of lives saved. An estimated 10,000 people each year would be saved with accurate location standards from indoor cell phone calls. Whatever hang ups they have cannot be more important than 10,000 lives. The FCC's proposal gets the job done and should not be delayed or changed in any way.

Regards,

James A. Arts
Former Chief of Police for the City of Green Bay

Cc: Sen. Tammy Baldwin
        Sen. Ron Johnson
        Chairman Tom Wheeler
        Commissioner Mignon Clyburn
        Commissioner Jessica Rosenworcel
        Commissioner Ajit Pai
        Commissioner Michael O'Rielly
        RADM David Simpson
        Daniel Alvarez, Legal Advisor to Chairman Wheeler
        David Goldman, Legal Advisor to Commissioner Rosenworcel